FACTS

WHAT DOES OZARK BANK DO WITH YOUR PERSONAL INFORMATION?

Revised: 10/2022

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. The information can include:

- Social Security number and income
- Account balances and payment history
- Credit history and credit scores

When you are *no longer* our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Ozark Bank chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information | Does Ozark Bank share? | Can you limit this sharing? |
|--|------------------------|-----------------------------|
| For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes - to offer our products and services to you | Yes | No |
| For joint marketing with other financial companies | Yes | No |
| For our affiliates' everyday business purposes - information about your transactions and experiences | No | We don't share |
| For our affiliates' everyday business purposes - information about your creditworthiness | No | We don't share |
| For our affiliates to market to you | No | We don't share |
| For nonaffiliates to market to you | No | We don't share |

Questions?

Call (417)581-2321 or go to www.ozarkbank.com

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Other important information

| Who is providing this notice? | Ozark Bank | |
|--------------------------------|--|--|
| What we do | | |
| How does Ozark Bank protect my | To protect your personal information from unauthorized | |
| personal information? | access and use, we use security measures that comply with | |
| | federal law. These measures include computer safeguards | |
| | and secured files and buildings. | |
| How does Ozark Bank collect my | We collect your personal information, for example, when you | |
| personal information? | Open an account or deposit money | |
| | Pay your bills or apply for a loan | |
| | Use your credit or debit card | |
| | We also collect your personal information from others, such | |
| | as credit bureaus or other companies | |
| Why can't I limit all sharing? | Federal law gives you the right to limit only | |
| | Sharing for affliiates' everyday business purposes - | |
| | information about your creditworthiness | |
| | Affiliates from using your information to market to you | |
| | Sharing for nonaffiliates to market to you | |
| | State laws and individual companies may give you additional | |
| | rights to limit sharing | |
| Definitions | | |
| Affiliates | Companies related by common ownership or control. They | |
| | can be financial and nonfinancial companies. | |
| | Ozark Bank does not share with our affiliates. | |
| Nonaffiliates | Companies not related by common ownership or control. They | |
| | can be financial and nonfinancial companies. | |
| | Ozark Bank does not share with nonaffiliates so they can market | |
| | to you. | |
| Joint marketing | A formal agreement between nonaffiliated financial companies | |
| | Our joint marketing partners can include other financial service | |

companies.